PremiumPay® 2.0
Receiving payments has never been easier. Go Configure!

Product Summary

PremiumPay®2.0 is our low code-no code next-generation premium payment solution that offers new ways to engage your customers! Built by One Inc and configured by you, PremiumPay®2.0 offers intuitive configuration tools that give you the power to brand and customize the digital payment experience; manage multi-channel communication preferences, and deliver proactive messaging at critical times during a policy term.

Customer-Centric Insurers use PremiumPay® 2.0 to:

Accelerate digital transformation – Easily connect the SaaS-driven PremiumPay® platform to your existing Guidewire, Duck Creek, Majesco, Insuresoft, or legacy system without burdening your IT team.

Improve customer retention and expand business – Increase on-time payment options and configure payment flow to accept premiums in new states or for new lines of business.

Save time and money – Reduce manual, repetitive tasks, and automate reconciliation of payments.

Simplify security and compliance – Keep policyholders' sensitive data safe and stored off the network with multi-step authentication and tokenization.

Engage and adapt to policyholders' needs — Proactively engage policyholders by using their preferred communication methods and customize notifications and IVR messaging to meet immediate needs.

Stay ahead of the payments curve – No code, SaaS configuration tools allow you to add new features to your payment flow. Simply drag-and-drop.

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Payment Channels

- ✓ Payment Modal
- ✓ Pay by Text
- ✓ Payment Portal
- ✓ Outbound IVR
- ✓ Mobile SDKs
- ✓ Inbound IVR
- ✓ Agency Bills
- ✓ Call Center
- ✓ Pay by Link

Payment Methods

- ✓ Credit Card
- ✓ Apple Pay®
- ✓ Debit Card
- ✓ PayPal®
- ✓ ACH
- ✓ Google Pay™

Communication Channels

- ✓ Text
- ✓ Email
- ✓ Outbound IVR

Features and Benefits

Convenient payment options – Accept payments from anyone, any time, from anywhere, through any method.

Easy configurability – Choose the payment channels, methods, scheduling, and branding options that work for your business.

Low Code - No Code Configuration – Use intuitive configuration tools to brand, configure and deploy your PremiumPay® modal experience and digital engagement messaging with absolutely no code.

Customizable digital engagement tools – Trigger payment reminders and notifications via email, text and IVR and maintain customer communication preferences.

Administrative portal – Perform all payment and finance functions within one portal.

Digital wallet – Create a cohesive payment experience across all payment channels.

Customer satisfaction surveys – Gather post-payment customer data to boost your Net Promoter Score® (NPS).

Fully certified and compliant – Remove sensitive payment data off your network and comply with TCPA, PCI DSS, Nacha, SOC 1 & SOC 2, HIPAA®, and ADA.

Accelerated reconciliation – Automatically match payment records in your policy/billing system. Match bank activity with deposits/withdrawals to reconcile settlement funds.

Split settlement routing – Split and route single payments to multiple bank accounts for routing agency commissions, premium and loan amounts in whole life insurance policies, and more.

TCPA & CAN-SPAM Compliance – Collect and manage customer communication preferences through the Communication Preference Modal.

About One Inc

One Inc is one of the fastest growing digital payments platform in the insurance industry today. Delivering a frictionless payment experience to policyholders, One Inc streamlines operations, boosts customer engagement, saves time and money, and simplifies security and compliance.

For more information, please visit www.**oneinc**.com or call 866.343.6940.

ONE INC

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