



Vendor and Service Provider Payments

Part of the ClaimsPay[®] digital payments solution

What if you could completely outsource vendor and service provider claim payments and save valuable time and money?

One Inc's ClaimsPay[®] removes your burden of paying vendors and service providers. That includes vendors that provide you with claim-related services (third-party adjusters) and any service providers used by insureds or claimants (body shops, medical providers, etc). From vendor onboarding, to payments and call center support, **we'll manage the entire vendor payment experience, so you don't have to.**

How it Works

- 1** One Inc provides vendor onboarding to drive digital adoption, including branded communication to all your vendors explaining your move to digital claim payments and how to access a vendor self-service portal. Personalized "white glove" vendor onboarding is also available for your preferred vendors.
- 2** All vendor information gets cross-checked and saved to our Vendor Network – a comprehensive database with vendor contact information and payment preferences that enables quick and efficient vendor onboarding and future payments.
- 3** When a claim payment is ready, One Inc collects payment approvals from all approving parties digitally without the need to issue and co-sign a multi-party check.
- 4** Once all payment approvals are received, vendors receive their claim payments digitally via a digital ClaimsCard[®]. Vendors run the ClaimsCard[®] through their point of sale (POS) system and get access to funds immediately.
- 5** To reduce calls to your call center, vendors have access to a self-service portal to change their communication and payment preferences, view claim payment history, and download EOBs or remittance documents. For other payment-related questions, vendors can call the One Inc Call Center for live support.

Main Features & Benefits



Vendor Onboarding

Hands-off vendor onboarding and communication that allows you to maintain existing relationships with preferred vendors. Digital payment adoption guaranteed!



Vendor Portal and Call Center

Self-service tools for vendors to manage their own payment preferences and documentation, reducing calls to your call center.



Digital Payments and Approvals

Paperless payment and approval process that results in an optimized customer experience for your claimants and vendors and reduces your cost of printing and mailing checks.



Vendor Network

Hands-off vendor management that speeds up vendor onboarding, increases digital adoption, and streamlines recurring payments.



Multiple Convenient Payment Methods

A variety of payment methods to satisfy all vendor payment preferences or needs.



1099 Reporting

Multiple options for processing printing, and filing 1099s for eligible vendors and service providers, significantly reducing your finance and accounting burden.

ClaimsPay[®] provides vendors a variety of convenient payment methods:



Digital ClaimsCard[®]

Vendors receive claim funds instantly after running the digital ClaimsCard[®] through their POS terminal. No need to make a trip to the bank or wait for a check to clear.



ACH Bank Transfer

Vendors receive funds in their bank account within 1-3 business days. One Inc tokenizes the vendor's bank account information and securely stores it — speeding up all future claim payments to that bank account.



Paper Check

For vendors who still prefer paper checks, One Inc provides a fallback option.* Vendors can select a mailed check, delivered in 4 to 6 business days, as their preferred method of payment.

**You can continue to mail checks using your existing process, or completely outsource check printing and mailing to One Inc. One Inc offers standard and same-day check printing services, including check escheatment.*

About One Inc

One Inc helps insurers modernize their organizations through a frictionless payments experience. By combining multi-channel digital communications with electronic payment processing and disbursement, the One Inc Digital Payments Platform is designed as a win-win solution to help insurance companies boost customer satisfaction, save time and cut costs, and simplify security and compliance.

To learn more about ClaimsPay[®] Vendor and Service Provider Payments, visit www.oneinc.com